

Privacy Policy

Introduction:

At Parenta Group of companies, we are committed to protecting the privacy and security of our users. This Privacy Policy applies to all of the products, services and websites offered by Parenta Group of companies.

Information Collection and Use:

We may collect and store information about you, including but not limited to your name, email address, and IP address. This information may be used for the purpose of providing our services, improving our products, and communicating with you.

Cookies and Tracking Technologies:

We may use cookies and other tracking technologies to collect information about your use of our services and to personalize your experience.

Cookies are files created by websites you've visited that store browsing information, such as your site preferences or profile information. These allow our system to recognise your computer, make our website easier for you to use and saving you time, for instance, by retaining your contact information.

Cookies are not dangerous nor viruses. They are small pieces of text, not computer programs, and cannot do any damage to your PC or mobile device. Please be aware that restricting cookies may impact on the functionality of the Parenta website.

Sharing Of Information:

We will not sell, rent or share your personal information with third parties, except as described in this Privacy Policy or with your prior consent.

Privacy Statement:

We are committed to protecting your privacy. Authorised employees within the company on a need to know basis only use any information collected from individual customers. We constantly review our systems and data to ensure the best possible service to our customers.

We do not store credit card details nor do we share customer details with any third parties.

Data Security:

We take reasonable steps to protect the security of your personal information. However, no method of transmission over the internet or method of electronic storage is 100% secure.

You may request to:

1. Receive confirmation as to whether or not personal information concerning you is being processed, and access your stored personal information, together with supplementary information.
2. Receive a copy of personal information you directly volunteer to us in a structured, commonly used and machine-readable format.

3. Request rectification of your personal information that is in our control.
4. Request erasure of your personal information.
5. Object to the processing of personal information by us.
6. Request to restrict processing of your personal information by us.
7. Lodge a complaint with a supervisory authority.

However, please note that these rights are not absolute, and may be subject to our own legitimate interests and regulatory requirements.

If you wish to exercise any of the aforementioned rights, or receive more information, you can write to our Data Protection Officer by contacting: Customer Service, Parenta, S02 Second Floor, Knightrider House, Knightrider Street, Maidstone, Kent, ME15 6LU.

Safeguard Your Information:

We take great care in implementing and maintaining the security of the Site and your information. We employ industry standard procedures and policies to ensure the safety of the information we collect and retain, and prevent unauthorised use of any such information, and we require any third party to comply with similar security requirements, in accordance with this Privacy Policy.

Although we take reasonable steps to safeguard information, we cannot be responsible for the acts of those who gain unauthorized access or abuse our website, and we make no warranty, express, implied or otherwise, that we will prevent such access.

Contact Information:

If you have any questions or concerns about our Privacy Policy, please contact us at: hello@parenta.com

By using our services, you agree to the terms of this Privacy Policy.